

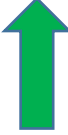












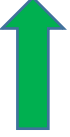


# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18

 <p>PROTECTING PEOPLE AT RISK OF HARM</p>	<p>Vulnerability; Prevention; Early Intervention</p>	<p>Mental Health; Drugs; Alcohol;</p>	<p>National Issues; Local Approaches</p>	 <p>WORKING WITH OUR COMMUNITIES</p>	<p>Road Safety</p>	<p>Cyber-Crime</p>	<p>Engagement; Problem Solving</p>
<p><b>Headlines:</b></p> <ul style="list-style-type: none"> <li>• Coercive &amp; Controlling Behaviour</li> <li>• Support for Alliance sexting campaign</li> <li>• Lobbying CCG over CSA victim support services</li> <li>• Independent Review of Mental Health Act (MHA) 1983</li> <li>• High Intensity Network (HIN) initiative</li> </ul>				<p><b>Headlines:</b></p> <ul style="list-style-type: none"> <li>• Alliance Road Safety business case approved</li> <li>• Dorset Roadsafe website relaunch scheduled</li> <li>• Friends Against Scams / SCAMBassadors</li> <li>• Dorset Cyber Alliance launched</li> <li>• Problem Solving Forums and South West Portwatch Scheme launched</li> </ul>			
 <p>SUPPORTING VICTIMS, WITNESSES &amp; REDUCING REOFFENDING</p>	<p>Victims &amp; Witnesses</p>	<p>Offender Management &amp; Rehabilitation</p>	<p>Restorative Justice</p>	 <p>TRANSFORMING FOR THE FUTURE</p>	<p>Funding &amp; Resources</p>	<p>Technology &amp; Innovation</p>	<p>Service Improvement</p>
<p><b>Headlines:</b></p> <ul style="list-style-type: none"> <li>• MoJ confirms PCC funding for victim support services</li> <li>• Victims Advocate pilot scheme work ongoing</li> <li>• Use of Force consultation completed</li> <li>• Deaths in Custody report published</li> <li>• Hate Crime Awareness Week and Restorative Justice</li> </ul>				<p><b>Headlines:</b></p> <ul style="list-style-type: none"> <li>• Grant Settlement &amp; Precept Consultation</li> <li>• Community Grant Scheme relaunched</li> <li>• HMICFRS Force Management Statement consultation</li> <li>• PCC reducing national responsibilities</li> <li>• Customer Service Improvement Panel</li> </ul>			

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



Vulnerability;  
Prevention;  
Early Intervention

- Headlines:**
- Coercive & Controlling Behaviour
  - Support for alliance sexting campaign
  - Lobbying CCG over CSA victim support services
  - Agreement to continue funding ISVA services
  - Adult return home interviews
  - Working Together to Safeguard Children consultation


- Activities and Achievements:**
- The OPCC is working with the Force and Bournemouth University on a project to develop animations on coercive and controlling behaviour for launch at the High Sheriff's lecture in March 2018
  - PCC has agreed to contribute funding towards an alliance Sexting awareness raising campaign to launch in February
  - PCC has agreed to continue funding both the Adult and Child Independent Sexual Violence Advisor (ISVA) services
  - Concerns raised with the Clinical Commissioning Group (CCG) over the lack of commissioning of services for child victims of sexual abuse and the PCC having to plug such gaps
  - OPCC working with the Force to explore the potential for an adult Return Home Interview initiative for missing persons, similar to that already in place for children and young people
  - PCC responded to the consultation on changes to the Working Together to Safeguard Children statutory guidance

- Key Indicators:**
- % people feeling safe in Dorset: **98%**
  - Recorded Hate Crime (YTD): **+10.8%**
  - Recorded Hate Incidents (YTD): **+61.1%**
  - *POLIT activity TBC*
  - *SSCT activity TBC*
  - HMICFRS PEEL Effectiveness 2016 Rating: **GOOD**

- Risks and Challenges:**
- Increasing demand versus reducing resources;
  - Issues relating to hidden vulnerability and under-reporting of issues

- Key PCC Commitments:**
- Provide resources to the Force to identify new crime trends
  - Increase the size of POLIT
  - Increase the size of the SSCT
  - Aspiration to create a Vulnerable Persons Directorate
  - Continue to provide Safeguarding oversight and scrutiny
  - Ensure police work in partnership to tackle Modern Slavery
  - Work with partners to provide enhanced support for veterans

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18

 <p>PROTECTING PEOPLE AT RISK OF HARM</p>	<p><b>Headlines:</b></p> <ul style="list-style-type: none"> <li>• Support for World Mental Health Day</li> <li>• Independent Review of Mental Health Act (MHA) 1983</li> <li>• High Intensity Network (HIN) initiative</li> <li>• PCC steps down from national PCC lead role</li> </ul>	<p><b>Key Indicators:</b></p> <ul style="list-style-type: none"> <li>• Detainees under MHA (YTD): <b>2</b></li> <li>• <i>High Intensity Network cases:</i> <b>0</b></li> </ul>
	<p>Mental Health; Drugs; Alcohol</p>	<p><b>Activities and Achievements:</b></p> <ul style="list-style-type: none"> <li>• The OPCC supported events at Bournemouth University to mark World Mental Health Day, including a talk by Frank Bruno; the PCC also attended the College of Policing / NPCC Conference on Mental Health in Oxford</li> <li>• The PCC welcomed the announcement of the independent review of the Mental Health Act 1983 and has written to the chair, Sir Simon Wessely, offering his support and initial observations</li> <li>• The PCC has agreed to fund one police officer for a year to undertake a High Intensity Network (HIN) Serenity Integrated Monitoring (SIM) initiative – providing specialist support for high intensity mental health crisis cases</li> <li>• PCC has handed over the national portfolio lead for mental health to Kent PCC Matthew Scott</li> </ul>
		<p><b>Key PCC Commitments:</b></p> <ul style="list-style-type: none"> <li>• Expand work keeping repeat victims with serious mental illness safe</li> <li>• Lobby to end use of police custody as a ‘place of safety’</li> <li>• Set up joint working initiatives across blue-light services to meet Policing &amp; Crime Act 2017 requirements</li> </ul>

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



National Issues;  
Local Approaches

**Headlines:**

- Reassurances sought over UBER operations in Dorset
- Reassurances sought over Water Safety Plans locally
- Libor Fund application unsuccessful

**Key Indicators:**

- Serious Sexual Offences: **+71.5%**
- Recorded Domestic Abuse Incidents: **+9.4%**
- Recorded Domestic Abuse Crimes: **+3.7%**
- Victim Surgeries held (YTD): **12**
- HMICFRS PEEL Effectiveness 2016 rating: **GOOD**

**Activities and Achievements:**

- Following the TfL decision to revoke UBER’s licence in London the PCC wrote to all Dorset local authorities seeking reassurance that any concerns over UBER’s operations are fully considered and mitigated against before allowing them to operate locally. All have responded providing reassurance and stating that the ongoing London case is being monitored
- The PCC wrote to all Dorset local authorities raising concerns over their lack of Water Safety Plans, an issue highlighted following a tragic case brought to a recent PCC Surgery. Positive responses received from Bournemouth and the Dorset Councils Partnership; Poole awaiting the outcome of the local authority merger proposals; No other response to date
- Despite positive feedback the application to the Libor Fund, via the Safer Dorset Foundation, was unsuccessful. The OPCC continues to engage with the Armed Forces Covenant to support veterans in Dorset

**Risks and Challenges:**

- Recorded crime increases and impact on public confidence
- Recorded ASB increases and engagement with partners

**Key PCC Commitments:**

- Increased crime reporting in areas such as domestic abuse, sexual offences, exploitation, elderly abuse etc
- Hold agencies to account who have a role in reducing crime
- Pay due regard to the Strategic Policing Requirement (SPR)
- Lobby Government to improve port security

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



WORKING WITH OUR COMMUNITIES

Road Safety

Cyber-Crime

## Headlines:

- Alliance Road Safety business case approved
- Dorset Roadsafes website relaunch scheduled
- Friends Against Scams / SCAMBassadors
- National Business Crime Centre Hub launched
- Dorset Cyber Alliance launched

## Key Indicators:

- Roadsafes website visits: **0**
- Winter Drink/Drug Drive campaign:
- Summer Drink/Drug Drive campaign:
- Cyber Crime Officer - Engagements: **200+**
- Cyber Crime Officer – Event Attendees: **5,500+**
- Cyber Crime Officer – Social Media Reach: **2,000,000+**

## Activities and Achievements:

- The redesign of the Dorset Roadsafes website remains on track, with population anticipated in November/December and go-live scheduled for January 2018
- The Alliance Executive Board has approved the Detailed Business Case (DBC) to align road safety activity across Dorset, Devon & Cornwall
- The PCC has signed up to support the Friends Against Scams initiative implemented by the National Trading Standards Scams Team. Linked to this he has also become a 'SCAMBassador', joining a network of people with influence who can raise the profile of scams and the responses to them
- The Force and OPCC are engaged with the National Business Crime Centre (NBCC) Hub which launched in October
- In November the PCC was guest speaker at the launch of the Dorset Cyber Alliance, a private and public sector initiative to protect and support businesses online

## Risks and Challenges:

- Reputational risk and public opinion (speed enforcement)
- Alliance business case implications
- Resources to effectively educate and enforce the 'fatal five'
- Resource and technical knowledge
- Local versus national response
- Targeted scams and fraud
- Public concerns over fraud and cyber-crime

## Key PCC Commitments:

- Commission wider provision of driver training schemes
- Redesign Dorset Roadsafes website as a centre of excellence
- Raise driver awareness on risks of poor decision making
- Lobby Government to lower the drink-drive limit
- Expand availability of drug-driving kits
- Continue the pan-Dorset awareness raising campaign
- Continue to educate young people on online risks
- Ensure businesses are better supported

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



WORKING WITH OUR COMMUNITIES

Engagement;  
Problem Solving

## Headlines:

- First PCC Problem Solving Forum held
- Melcombe Regis Community Capacity Building worker
- South West Portwatch Scheme launched
- Abandoned money funds community projects
- Summer event consultation evaluation produced

## Key Indicators:

- Public contact cases recorded (YTD): **648**
- Public contact cases resolved (YTD): **437**
- Website page views (YTD): **42,250**
- Twitter reach (YTD): **249,369**
- Facebook reach (YTD): **143,058**

## Activities and Achievements:

- In conjunction with Bournemouth CVS, the first Problem Solving Forum was hosted, focusing on homelessness and the associated community safety implications. An action plan has now been developed and circulated
- The PCC has now agreed funding for the Melcombe Regis Community Capacity Building worker for two years
- The PCC and Poole Harbour Watch supported the launch of the alliance South West Portwatch scheme which provides a more effective way for the police, partners and marine communities to share intelligence and respond to threat, risk and harm more efficiently
- An unclaimed £90,000 found abandoned in Christchurch was awarded to the PCC via the Police Property Act. Half of the money has been awarded to support fire and rescue service initiatives around heath fires and the SafeWise charity. The remaining £45,000 has been invested into the PCC's Community Grant Scheme which was relaunched in November
- The OPCC have completed an evaluation of our summer engagement activity and have used the findings to inform our future engagement strategy

## Risks and Challenges:

- Balancing demand in specific areas with available resource
- Recent reports of increase in rural crime locally
- Costs and implementation of technology potentially required to facilitate online engagement activity

## Key PCC Commitments:

- Establish a Problem Solving Forum and potential fund new approaches identified as a result
- Extend engagement with the business community and appoint a Business Crime Champion
- Fund extra Marine Unit post
- Create a Rural Crime Team
- Enhance community engagement including use of webchats and online services

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



SUPPORTING VICTIMS,  
WITNESSES & REDUCING  
REOFFENDING

Victims & Witnesses

## Headlines:

- MoJ confirms PCC funding for victim support services
- Victims Advocate pilot scheme work ongoing

## Key Indicators:

- Victim Surgeries held (YTD): **12**
- Victim Support - Cases Created (YTD): **10,554**
- Victims Bureau – Cases Managed (YTD): **23,249**
- Victim Satisfaction (Overall Service): **77.2%**
- Victim Satisfaction (Being Kept Informed): **71.0%**

## Activities and Achievements:

- The Ministry of Justice have confirmed PCC funding of £897k for victim support services for 2018/19. Of this, £835k is for victims services and £62k for child sexual abuse (CSA) services
- Work continues on scoping the Victims Advocate pilot scheme which has been awarded with £120k of Police Transformation Fund (PTF) grant over two years

## Risks and Challenges:

- Demand v resources
- Lack of providers willing/able to tender for victim support services contract
- PCC not able to directly hold CJS partners to account for performance

## Key PCC Commitments:

- Establish a repeat victim champion
- Improve systems to avoid double/triple booking of court rooms
- Lobby Government to sponsor a pilot Victims Lawyer scheme

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



SUPPORTING VICTIMS,  
WITNESSES & REDUCING  
REOFFENDING

Offender Management &  
Rehabilitation

Restorative Justice

## Headlines:

- Use of Force consultation completed
- Deaths in Custody report published
- Hate Crime Awareness Week and Restorative Justice

## Activities and Achievements:

- 1,621 people completed the PCC’s survey on Use of Force providing valuable insight into the public’s understanding and opinions around Taser, firearms and handcuffing. These findings complement new national guidelines requiring the Force to record and publish quarterly data on the use of force. In particular, the survey results will inform the work of the Use of Force Scrutiny Panel which further enhances public scrutiny of this key area of police activity and the impact it can have on public confidence in policing
- Dame Angiolini’s long awaited report into Deaths in Custody was published in October. The PCC welcomed the report and expressed support for its recommendations despite the strain that these may place on the police and other public sector partners
- Hate Crime Awareness Week in October provided the PCC with the opportunity to promote the Restorative Dorset service and to highlight how restorative justice approaches can be utilised in resolving incidents of hate crime

## Key Indicators:

- ICV Scheme – No. of Visits (Q3): **26**
- ICV Scheme – Detainees Interviewed (Q3): **112**
- *Restorative Dorset referrals (YTD):*
- OoCD Scrutiny Panel – Cases Reviewed (YTD): **57**
- *UoF Scrutiny Panel TBC:*
- *S&S Scrutiny Panel TBC:*

## Risks and Challenges:

- Resettlement prisons for Dorset offenders remain out of county which present challenges with engagement
- Transforming Rehabilitation reforms and challenges relating to the CRC model of delivery

## Key PCC Commitments:

- Explore ways to reduce reoffending through mentoring
- Expand tagging of offender
- Explore behaviour changing courses for offenders
- Work with the CRC to improve peer and public mentoring
- Explore extension of AFCB Community Project
- Expand Neighbourhood Justice Panels (NJPs) across Dorset;
- Expand RJ meetings between victims and offenders



# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



TRANSFORMING FOR THE FUTURE

Funding & Resources

Technology & Innovation

## Headlines:

- Autumn Statement
- Grant Settlement & Precept Consultation
- Community Grant Scheme relaunched
- Annual Audit Letter 2016/17 issued
- HMICFRS Force Management Statement consultation
- National Policing Technology Portfolio SW Roadshow

## Activities and Achievements:

- The PCC responded the Chancellor’s Autumn Statement expressing disappointment that crime or policing was not referenced at all
- The Police Grant Settlement announced in December did not provide any additional funding for central government police grant, but has increased flexibility for PCCs to raise the local policing precept by £12 per year. The PCC launched his public precept consultation in the context of these developments
- The PCC has relaunched his Safer Dorset Fund Community Grant Scheme, providing financial support to voluntary and community sector organisations delivering projects that meet one or more of the Police and Crime Plan priorities
- KPMG have issued their Annual Audit Letter for 2016/17 and have raised no significant concerns
- The PCC has responded to the HMICFRS consultation on Force Management Statements which are due to come into effect from April 2018
- The OPCC was represented at the recent South West roadshow of the National Policing Technology Portfolio

## Key Indicators:

- Total Establishment FTE (6.11.17): **2,422.8**
- OPCC Budget (as % of total): **1.5%**
- OPCC Staff Costs (as % of total): **0.5%**
- OPCC Commissioning Spend (YTD): **£1,673,169**
- HMIC PEEL Efficiency 2017: **GOOD**
- *BWV data TBC*
- *Drone Unit data TBC*

## Risks and Challenges:

- Continued pressures on the police budget
- Q2 full year forecast predicts £1m overspend
- Officer numbers currently exceed FTE establishment
- Lack of SDF activity to date and associated reputational risk
- Challenges in implementing further green initiatives
- Continued pressure on budgets and resources and restrictions this may place on attracting new joiners to the service

## Key PCC Commitments:

- Increase frontline resources;
- Uphold the position of prudence/spend public money wisely
- Lobby for a fairer Police Funding Formula
- Independent review of the OPCC
- Pledge to keep NPTs and the PCSO role
- Look to share budgets and service delivery with partners
- Enhanced IT; BWV & Drones
- Create Safer Dorset Foundation
- Leadership, supervision and innovative recruitment
- Reduce Carbon Footprint
-

# POLICE & CRIME PLAN MONITORING REPORT – QUARTER 3 – 2017/18



TRANSFORMING FOR THE FUTURE

Service Improvement

## Headlines:

- PCC reducing national responsibilities
- Customer Service Improvement Panel
- Response to Bournemouth Local Plan Review consultation
- Home Office consultation on police ‘super complaints’

## Key Indicators:

- 101 call answering – timeliness (Excellent/Good): **72%**
- Complaint Files Dip-Sampled (YTD): **18**

## Activities and Achievements:

- With the retirement of the Deputy PCC, and developments in exploring a merger between Dorset and Devon & Cornwall Police, the PCC announced his decision to step down from a number of national portfolios in order to concentrate on local issues
- The Customer Service Improvement Panel has overseen a review and development of a new 101 performance monitoring regime
- The PCC has responded to the consultation on the Bournemouth Local Plan Review, highlighting the need to fully consider any implications for infrastructure and in particular the impact on policing and other emergency services. Similar points are regularly raised in consultations on other area local plans across Dorset
- A response has also been submitted on the Home Office proposals for the framework to support the ability for ‘super complaints’ about policing to be raised and considered appropriately

## Risks and Challenges:

- Challenges relating to recruitment, retention and training of call-handling staff
- Negative publicity regarding the 101 service and associated impact on public confidence
- Implications of police complaints changes on the PCC and OPCC in terms of resourcing, outcomes and reputation
- Tight timescales for implementation of pilot initiative

## Key PCC Commitments:

- Create a 101 Service Improvement Panel
- Make the OPCC the initial point of contact for police complaints
- Volunteer Group to observe/listen to contact with the police